

Healthwatch Sheffield: Review of citizen user involvement on Strategic Boards

Analysis

Strategic Partnership Boards in the City, are all structured differently. Some have independent Chair people, some receive funding from statutory partners and have different levels of citizen/service user representation.

We note that there is a perception that 'partnership boards' are the same and function in the same way with the same representation, however the reality is that all are very different. This needs careful consideration, both to ensure that their relationship with the H&WBB is optimised, and so that the expectations of involved citizens can be better managed.

The turnaround for the completion of surveys may have impacted on the number of responses as well as the timing (the surveys were sent out for completion during August). We extended the deadline on two occasions to increase the number of responses.

Recommendations

1. That the Health and Wellbeing Board note the findings of this report and that it is shared with the Chairs of the Partnership Boards.
2. The Health and Wellbeing Board explore ways in which they can have more formal or structured links with the Partnership Boards. This should include consideration of the differences between boards, and what this may mean for the citizen representatives involved in them.
3. Chairs of the Partnership Boards look at ways in which they can better support Citizen Representatives.

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